



Trainline launches Platform One: the retail technology powering the future of rail

- *Platform One is the new brand for the tech platform that powers all Trainline activity*
- *Visited 78 million times every month, Platform One hosts multiple tenants including Trainline's own retail channels, ticket retailing for several train operators, and a fast-growing presence in the business travel market*

15 June 2022: Trainline, Europe's leading independent rail platform, has launched the new name and brand for its technology platform: Platform One.

Platform One powers the ticket retailing for multiple tenants in the UK and Europe, enabling millions of travellers to seamlessly search, book and manage their journeys – whether through our partner train operators, business travel retailers, or Trainline's own web and app retail channels. It offers passengers simplicity and certainty they are getting best value, while helping train operators to maximise their customer reach and ensure their product – rail travel – stands out

Platform One covers more than 270 rail and coach companies across 45 countries, including over 80% of rail routes in Europe. There are around 78 million visits to Platform One every month across all channels, and 296 searches on the platform every second. Trainline employs around 400 engineers, data and tech specialists who work on Platform One and process over 600 system releases every week.

The key tech principles supporting Platform One are:

- **Modern tech**, constantly updated and always at the cutting edge
- **Unrivalled quality and reliability** that maximises the customer experience
- **Flexibility and agility**, enabling different users to tailor to their own customer offer
- **World-class security and compliance** that can always be relied on

Milena Nikolic, Chief Technology Officer at Trainline, comments:

“At Trainline, our purpose is to empower greener travel choices, connecting people and places. Everything we do towards this is through Platform One, the retail technology powering the future of rail.

“We have developed Platform One through years of innovation and investment, creating proven tech offering unrivalled scale, agility, and capability. With the flexibility to offer multi-modal journeys and operate across different markets, Platform One ensures rail is always the attractive, simple, seamless choice.”

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About Trainline



Trainline is the leading independent rail and coach travel platform selling rail and coach tickets to millions of travellers worldwide. Via our highly rated website and mobile app, people can seamlessly search, book and manage their journeys all in one place. We bring together millions of routes, fares and journey times from more than 270 rail and coach carriers across 45 countries. We offer our customers the best value for their journey and smart, real-time travel information on the go. Our aim is to make rail and coach travel easier and more accessible, encouraging people to make more environmentally sustainable travel choices.