



Sustainability Policy



Trainline Sustainability Policy

Our Business

Trainline is the leading independent rail and coach travel platform selling rail and coach tickets to millions of travellers worldwide, enabling them to seamlessly search, book and manage their journeys all in one place via its highly rated website and mobile app. Our purpose is to empower greener travel choices, connecting people and places.

Policy Vision

Trainline's sustainability policy is intended to support Trainline's purpose and guide Trainline's business activities to ensure we limit the impact of our operations on the environment.

Rail offers travellers a greener alternative to flying or driving, creating 86% less CO₂ emissions than air travel and 70% less CO₂ emissions compared with car travel, per passenger. It can move millions of people quickly and cleanly, for leisure or business, across countries and continents.

We believe we have a key role to play in supporting the rail industry, businesses, and governments in meeting their emissions targets. Our cross-functional sustainability team is dedicated to encouraging modal shift; promoting rail as a more sustainable way to travel; and reducing the impact on the climate from our own operations.

Assessment of our material impacts

Due to the nature of our business, Trainline has inherently lower carbon emissions compared to other business sectors with a significant proportion of our greenhouse gas ('GHG') emissions arising from the use of third-party cloud computing services and digital marketing.

We have limited ability to influence the emissions created by these third parties but we actively engage with our largest suppliers to encourage transparent emissions reporting and the transition to renewable energy sources and we welcome the progress being made by our suppliers in achieving their carbon emission reduction targets. Whilst the GHG emissions we have direct control over, the operation of our office spaces, are not substantial we take steps to reduce them.

Sustainability commitments

Trainline is committed to:

- improving the organisations environmental sustainability performance by limiting our greenhouse gas emissions and waste;
- expecting our suppliers to minimise their adverse effects on the environment and look at ways to reduce their environmental impact;
- supporting efforts toward sustainability including the UN Sustainable Development Goals and the Task Force on Climate-Related Financial Disclosures (“TCFD”);
- implementing measures to raise internal and external stakeholders’ awareness of the sustainability of rail;
- complying with all relevant sustainability laws and regulations applicable to the jurisdictions within which Trainline has operations;
- educating employees to understand their and Trainline’s impact on the environment and steps they can take to reduce these; and
- monitoring our sustainability performance and reporting progress to our stakeholders in accordance with relevant reporting standards and guidelines such as TCFD and the Sustainability Accounting Standards Board standards.

Sustainability governance

The Sustainability Steering Committee is responsible for developing and managing Trainline's sustainability strategy and reports to the Management Team and the Board on sustainability matters. The Sustainability Delivery Group reports to the Sustainability Steering Committee and is responsible for executing the sustainability strategy. The Board is ultimately responsible for our sustainability strategy.